



Electricity service in flooded areas in San Juan de Lurigancho

We regret the situation of the people affected by the flooding that prompted an emergency to be declared in San Juan de Lurigancho. In view of this event, we inform the general public that Enel has been taking the following actions:

1. As soon as the emergency started, our Control Center suspended the service in an area that included 1800 households. In parallel, crews were dispatched to the site and are still working on the emergency. At this moment, the electricity service has been reinstated under strict safety measures, in almost 70% of the area. There are 657 households without electricity.
2. Once the flooding is resolved, we will be able to assess the condition of the electrical connections of these 657 customers and reconnect their service. At this moment it is not possible to perform these activities given the extent of the flooding.
3. Customers with reinstated electricity service are requested to take all safety measures in their homes and not to tamper with electrical installations. If you detect an anomaly, please report it to Fonocliente 517-1717.
4. The safety and wellbeing of people are the first priority under these circumstances. We will continue to work in coordination with the authorities to assist with the solution to the problem and guarantee a safe electricity service.

Lima, January 14, 2019.

